



Feel Good Hub Cancellation Policy

Here at the Feel Good Hub, we understand that life can sometimes change our plans. We strive to accommodate our client's needs, whilst also maintaining the sustainability of our offerings.

Please therefore take a moment to review our cancellation policy as below:

Classes

Late arrival to class (deemed as arrival later than 5 minutes before the start time of class) may incur a payment in full, if the downstairs shop door is already locked. This is due to our shared space and to minimise disruption to clients / teachers already upstairs.

For cancellations prior to 12 hours before the start time of class, you will receive a refund of one credit to your account, to use at a future time (valid for the remaining expiry of your pass).

Late cancellations after 12 hours prior to the start of class will incur a payment in full.

If your cancelled class has a waiting list in operation and we are unable to fill a cancelled space, you will incur the cost in full.

A client who does not attend a scheduled class without prior notice will unfortunately not be eligible for a refund or credit.

Courses

If your plans change and you are unable to attend a booked course, refunds are available in full up to 2 weeks before the start.

The student should ensure that all course dates are suitable prior to final booking. The purchase of a course does not allow a reduction in price for unsuitable dates.



If the cancellation is on a medical ground, and is less than 2 weeks prior to the event, please contact us by email (info@hellofeelgoodhub.co.uk) to discuss this unforeseen circumstance further.

A client who does not attend a scheduled course without prior notice will unfortunately not be eligible for a refund or credit.

Workshops

Refunds are available up to 1 week before the workshop event. Please contact us via email (info@hellofeelgoodhub.co.uk) to cancel your workshop. After this time refunds are unfortunately not available.

A client who does not attend a scheduled workshop without prior notice will unfortunately not be eligible for a refund or credit.

Exceptions

In case of emergencies, or unforeseen medical circumstances, we may make exceptions to our cancellation policy, on a case-by-case basis.

Please contact us directly by email (info@hellofeelgoodhub.co.uk) if you encounter such problems and we will endeavour to assist.

Please contact us by email (info@hellofeelgoodhub.co.uk) if you have any questions regarding our cancellation policy and we look forward to welcoming you to Feel Good Hub again soon!

Feel Good Hub will not share any personal details in relation to the above with third parties. Please see our Privacy Notice for further information relation to the storage of your personal data.